



# CYCLOVAC

ENGLISH

# TRADITION

with  
avac  
con *Ultra-Fresh\**

## OWNER'S MANUAL

FOR HOUSEHOLD USE ONLY

Please read this document carefully before installing and/or using your central vacuum cleaning system.



with  
avac  
con *Ultra-Fresh\**

MODEL : \_\_\_\_\_ SERIAL NO : \_\_\_\_\_



# IMPORTANT SAFETY INSTRUCTIONS

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When using an electrical appliance, basic precautions should always be followed, including the following.

Read all instructions before using this appliance

**WARNING** – To reduce the risk of fire, electric shock, or injury:

1. Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
2. Do not use outdoors or on wet surfaces.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children or infirm persons. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
4. Use only as described in this manual. Use only manufacturer's recommended attachments.
5. Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
6. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. Do not handle plug or appliance with wet hands.
9. Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
11. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. Do not use without dust bag and/or filters in place.
13. Turn off all controls before unplugging.
14. Use extra care when cleaning on stairs.
15. Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
16. Connect to a properly grounded outlet only. See Grounding Instructions.



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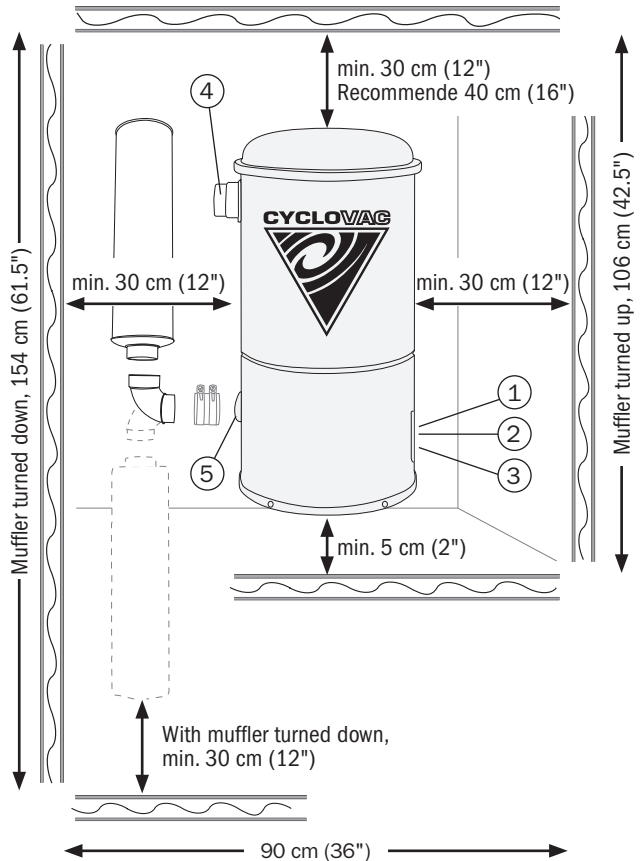
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# PREFACE

Your new CycloVac central vacuum system was designed and manufactured in Blainville, Quebec, by the largest central vacuum cleaner manufacturer in Canada. With over forty years of experience in the field, we provide a high-quality, state-of-the-art product, and guarantee your complete satisfaction. Our extensive network of qualified professionals ensures first quality service near you. Contact us for the location of the CycloVac authorized service center in your area.

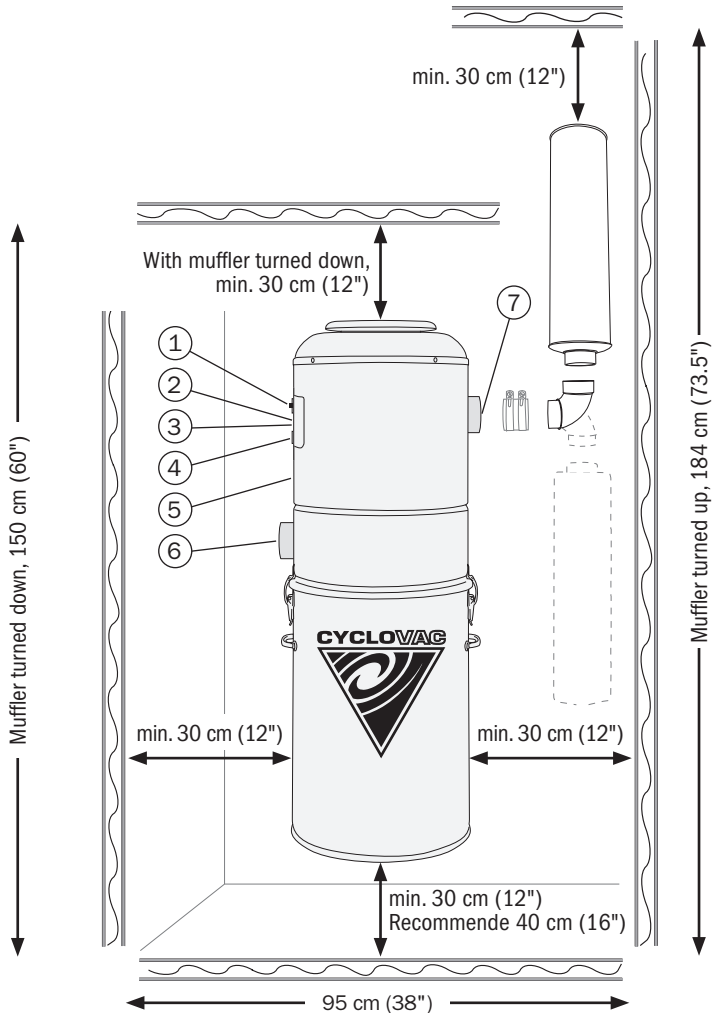
## SCHEMATIC – E100

1. Circuit Breaker
2. Low Voltage Connector
3. Serial Number
4. Air Intake
5. Air Exhaust



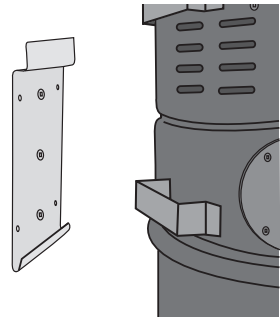
# SCHEMATIC – OTHER MODELS

1. Circuit Breaker
2. Reset (DL series only)
3. LEDs (DL series only)
4. Low Voltage Connector
5. Serial Number
6. Air Intake
7. Air Exhaust



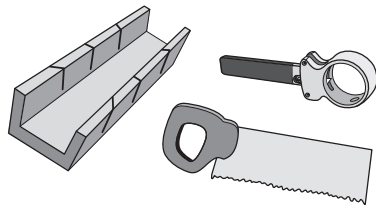
# UNIT INSTALLATION

Using the mounting plate provided with your vacuum cleaner, secure the unit to the wall (**figure 1**), at a height allowing easy access for maintenance of the filters, dirt receptacle and/or bags (see pages 6 and 7).



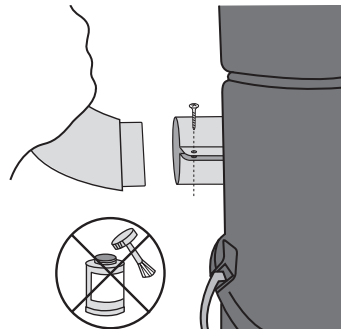
**figure 1**

The connections to the piping system will require some basic tools: a mitre box and small saw or a pipe cutter (**figure 2**). See pages 9 and 10 for general instructions pertaining to the preparation of PVC pipes. To simplify matters, installation kits, including necessary fittings, pipes, glue and wiring, as well as a detailed instructions booklet, are available from Cyclo Vac service centers.



**figure 2**

Contrary to all other connections in the piping system, **do not glue the last fitting to your unit**. Cyclo Vac central vacuums are equipped with an adjustable air intake valve (**figure 3**), which does not require glue. An air-tight fit is achieved with the screw-type adjustment on the fitting itself.

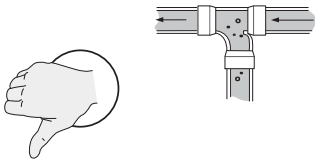
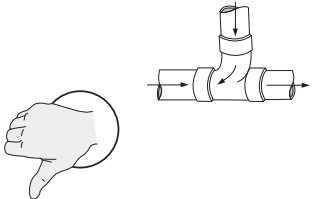
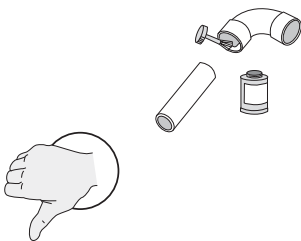
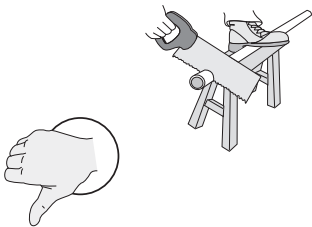
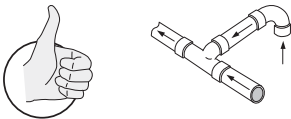
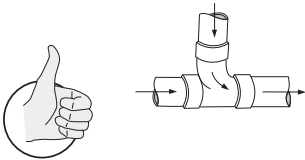
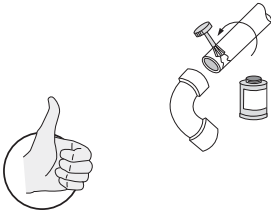
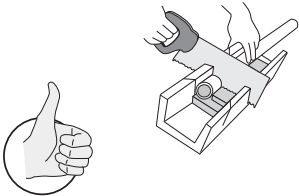


**figure 3**

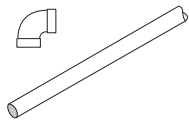
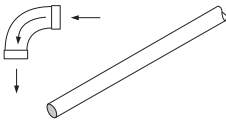
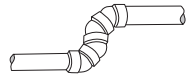
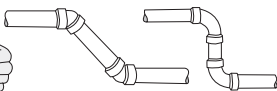
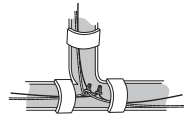
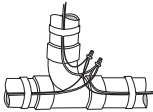
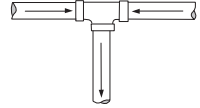
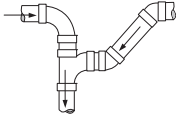


# DOS & DON'TS

## INSTALLING CONDUITS

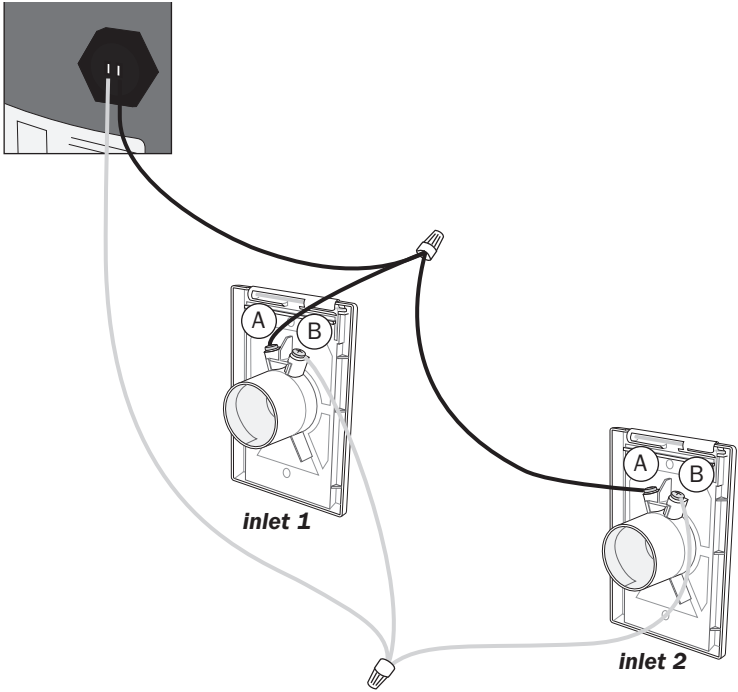


# DOS & DON'TS



## INSTALLING INLETS

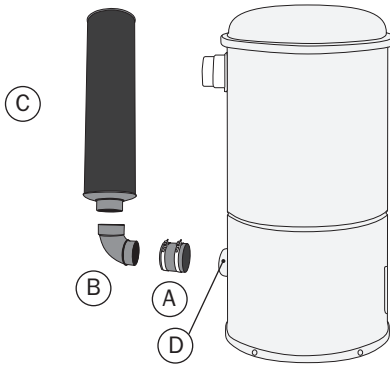
When installing your vacuum inlets, we recommend that the principle of electric polarity be taken into account. Ensure that the wire connected onto contact A on inlet 1 is the same as that connected to contact A on inlet 2, and so on. Do not cross, reverse or interchange wires.



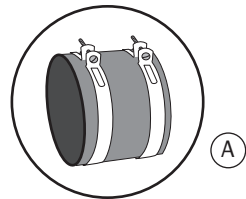
# MUFFLER INSTALLATION

1. Insert the rubber coupling (A) on the air exhaust (D).
2. Using a Phillips (star shape) screwdriver, tighten the clamp collar on the rubber coupling to ensure adequate sealing.
3. Insert the 90° elbow (B) into the rubber coupling, and tighten the clamp collar.
4. Insert the muffler (C) on the end of the 90° elbow.

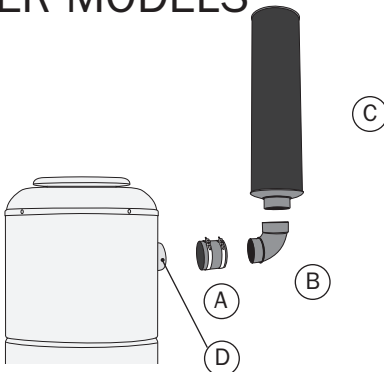
## E100 MODEL



- A. Rubber coupling
- B. 90° elbow
- C. Muffler
- D. Air Exhaust



## OTHER MODELS



# ELECTRIC CONNECTIONS

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There should be an electric outlet within 1 meter (3 feet) of your central vacuum unit. Once the appliance is installed in a suitable location, connect your central unit to an electric outlet on an **dedicated\* grounded circuit**. Do not use extension cords or modify the length of your vacuum cleaner's power cord.

## **DEDICATED\* GROUNDED CIRCUIT**

- **North America**

120V / 240V All models: 15A

- **European continent and other**

220V / 240V Model DL200SV: 10A

220V /240V All other models: 8A

Your central vacuum cleaner has a thermal safety device or a circuit breaker to protect against any over voltage or electrical defect. If that protection should fail, contact your authorized service center.

\*Please reserve a circuit breaker dedicated only to the connections for your central vacuum.

***If you find that installing your vacuum cleaner is too difficult, ask your service center to install it for you. When in doubt, it is better to have the work done by a professional and ensure that the unit is properly installed. Any installation that does not comply with the specified norms could alter or invalidate the warranty.***

# GROUNDING INSTRUCTIONS

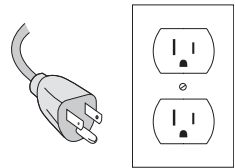
This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. No adaptor should be used with this appliance.

## WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance – if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

### 120V MODELS

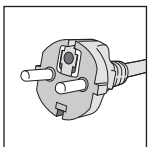
This appliance is for use on a nominal 120V circuit, and has a grounded plug (**figure 4**). Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adaptor should be used with this appliance.



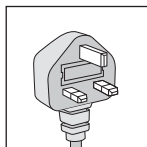
**figure 4**

### 220V/240V MODELS

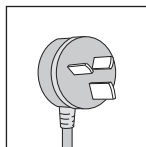
This appliance is for use on a circuit having a nominal rating more than 120V and is factory-equipped with a specific cord and plug to permit connection to a proper electric circuit. Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adaptor should be used with this appliance. If the appliance must be reconnected for use on a different type of electric circuit, the reconnections should be made by a qualified service personnel.



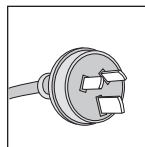
**Type C**



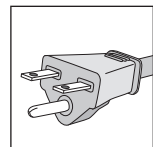
**Type G**



**Type H**



**Type I**



**Nema 6-15 R**

# LOW VOLTAGE CONNECTIONS

Connect the low voltage wires to the low voltage inlet on your unit. To do so, simply strip wires over 1/2 cm (1/4"), remove the terminals from the low voltage inlet on the unit, and proceed according to the types of inlet and wire used.

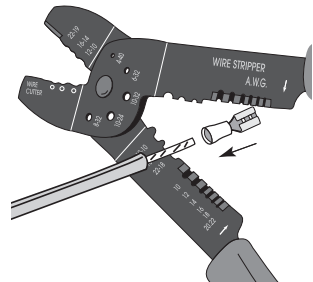


figure 5

## STANDARD LOW VOLTAGE INLET

### All types of wire:

Twist the stranded wire to tighten the loose strands together before proceeding. Insert the wire into the terminal (blue connector). Using your wire strippers, tighten the terminal at two places: at the front, to hold the wire in place, and at the back to tighten the insulator around the wire (**figure 5**). If the insulator does not completely cover the stripped wire, use electrical tape to insulate the wire adequately, and prevent all contact between the 2 wires. Insert the terminal into the low voltage inlet (**figure 6**).

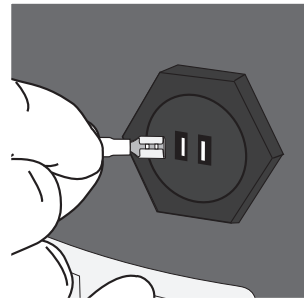


figure 6

### To disconnect:

Do not pull on wire. Simply remove the terminal from the low voltage inlet.

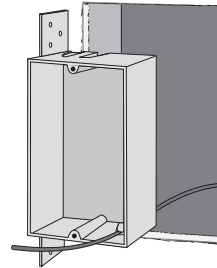
# INSTALLING THE REMOTE MONITOR

(OPTIONAL – DL300 ONLY)

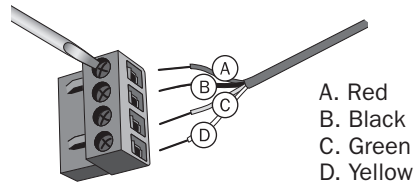
Having determined the location of both the central vacuum unit and the Remote System Monitor, run low voltage wiring to connect the Monitor to the central vacuum power unit.

## Installing the Remote Monitor

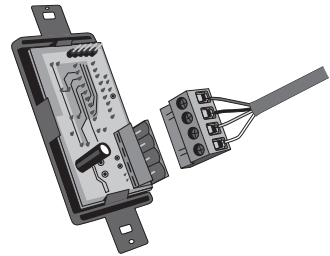
1. Insert the low voltage wire into the mounting box through one of the designated openings, and fasten within the wall at the determined location (**figure 11**).
2. Having stripped the exterior casing of the four-stranded wire, strip 0,5 cm (1/4") of each color wire.
3. Connect wires to the module connector. Insert each of the 4 color wires in the corresponding color-coded inlet on the connector. To do so, loosen the screw on the side of each inlet, insert the wire, and tighten screw to ensure a tight connection. Repeat for each of the remaining 3 wires (**figure 12**).
4. Insert the connector to the electronic module and ensure it holds in place (**figure 13**).
5. Screw the electronic module to the mounting box, with the two screws provided (**figure 14**).
6. Complete with the "Decora" finishing plate.



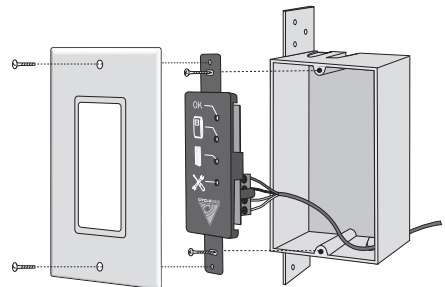
**figure 11**



**figure 12**



**figure 13**



**figure 14**

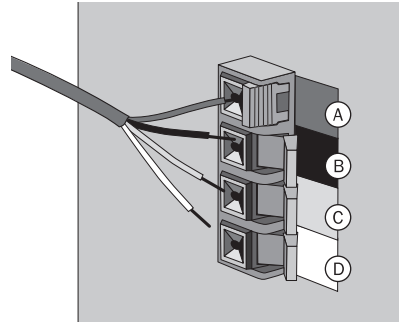


# INSTALLING THE REMOTE MONITOR

(OPTIONAL – DL300 ONLY)

## **Connections on the Vacuum Power Unit**

1. Having stripped the exterior casing of the four-stranded wire, strip 0,5 cm ( $\frac{1}{4}$ " ) of each color wire.
2. Connect wires to the power unit connector. Insert each wire in the designated inlet, of the corresponding color. To do so, simply open the connector, insert the wire, and close (**figure 15**). Repeat for the remaining 3 wires.



**figure 15**

- A. Red
- B. Black
- C. Green
- D. Yellow

# HOSE HOOK-UP & INLETS

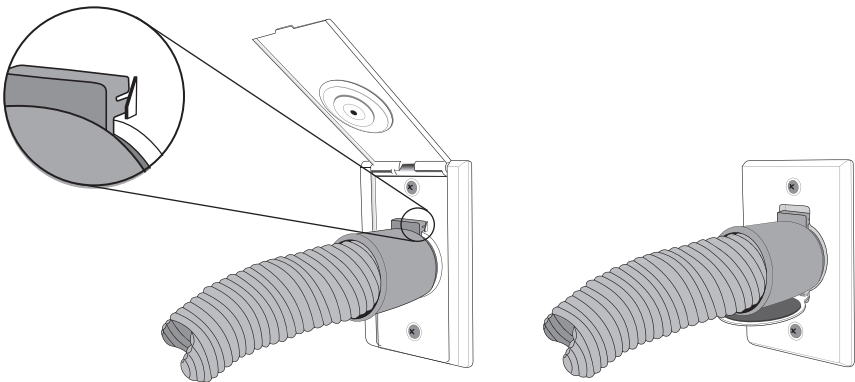
## Before operating your central vacuum...

Please verify that it is properly connected to the piping system, and to a grounded electrical outlet, and that the low voltage wires are connected to the unit (see pages 8 to 16). Then read the complete owner's manual and proceed with a quick verification of your unit's installation:

- Check filters to be sure they are properly installed.
- Check rubber seals in each vacuum inlet.
- Plug the hose alternatively into each vacuum inlet, to ensure that each one works properly.
- While the hose is still plugged into one inlet and the system is operational, check other inlets for leaks.

To start your central vacuum, simply insert the hose in the vacuum inlet of your choice. Please ensure that the tab on the hose end is properly lined up with the slot in the inlet opening (**figure 16**). If your hose handle has an integrated on/off switch, simply slide the switch to the "on" position.

***Do not try to open another inlet while your system is in operation, as it may damage the inlet's rubber seal.***

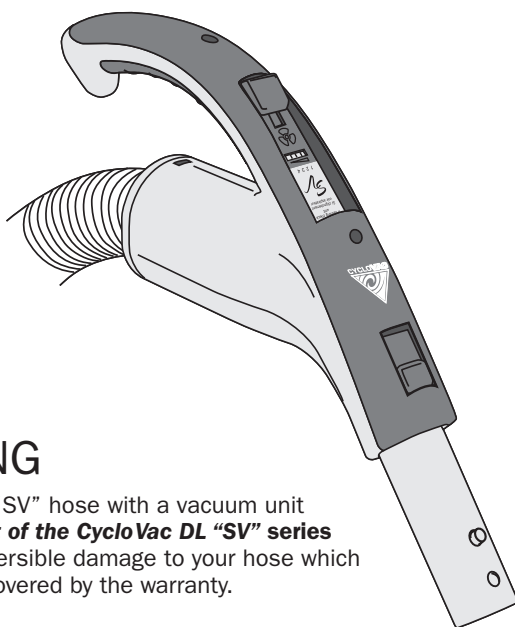


**figure 16**

# SPEED VARIATION HOSE

(DL SERIES ONLY)

Exclusive to CycloVac, the Speed Variation hose allows the selection of 4 power levels by the simple slide of a switch on the hose handle. The light emitting diodes on the “Speed Variation” hose indicate the power level chosen. Flashing diodes inform you that the time has come to empty the receptacle or clean the filters. Refer to the maintenance suggestions module or the integrated system monitor on the unit itself (see pages 23 and 24).



## WARNING

The use of an “SV” hose with a vacuum unit **other than that of the CycloVac DL “SV” series** will cause irreversible damage to your hose which would not be covered by the warranty.

## PROGRESSIVE START AND DELAYED STOP

(DL SERIES ONLY)

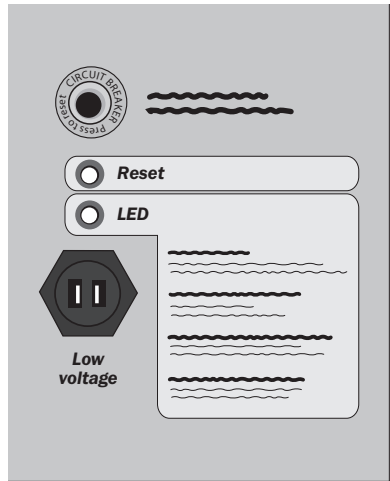
Each DL model is equipped with a special module allowing for a smooth and gradual start-up of the vacuum system, to prolong motor durability. It will also come to a complete stop within a few seconds after it has been turned off, to allow for the complete evacuation of dust from the hose.

# MAINTENANCE SUGGESTIONS MODULE

(DL SERIES ONLY)

## Cyclo Alert

Your unit is equipped with an electronic timing board that will suggest, by the color of the blinking LED, the type of maintenance that should be done. These signals are only suggestions and do not indicate a problem with your unit. Your central vacuum will work normally despite the flashing LEDs. When you initially connect your unit, the LEDs will be green and steady. When the LEDs on the hose handle blink, no matter the color, refer to the unit itself for status. It may be time to change the filters, empty the dirt receptacle and/or have the motor(s) inspected.



## Blinking green

- We suggest you clean the filters and empty the dirt receptacle.

## Blinking amber

- We suggest that you change the filters.

## Blinking red

- We strongly suggest you change the filters (if it was not done previously) and have an authorized service center inspect the motor(s). A tune-up may be required.

## Blinking green / amber / red

- It is time to bring your unit to an authorized service center. Your unit has accumulated a considerable number of hours, and may require maintenance. A complete inspection is therefore strongly recommended.

## To reset the electronic timing board

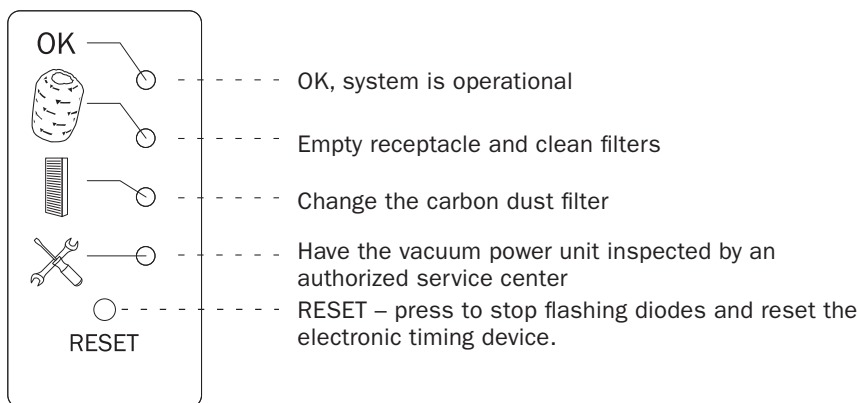
- Hold the reset switch for 10 seconds.

# INTEGRATED SYSTEM MONITOR

(DL300 ONLY)

Your central vacuum unit is equipped with an electronic timing device which will recommend by a series of light emitting diodes (LEDs) proper maintenance of your vacuum system. These signals are only suggestions and will do not indicate a problem with your vacuum system. They will not stop or hinder the use of the vacuum.

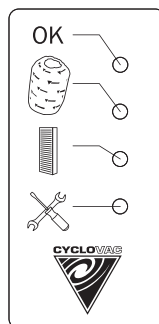
When you initially plug in your vacuum, the LEDs will signal "OK". Then, according to the number of hours the system has been use the LEDs will suggest the proper preventive maintenance.



# REMOTE SYSTEM MONITOR

(OPTIONAL – DL300 ONLY)

Installed in a strategic location in your home, it provides the same information as the Integrated System Monitor. Once you have reset the electronic timing device (on the unit itself), the remote monitor will once again signal "OK".



# CYCLO VAC ATTACHMENTS

## **Oval Dusting Brush**

Use just about anywhere: on lamps & lamp shades, blinds, shelves, decorative trims



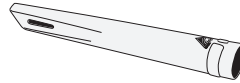
## **Upholstery Brush**

With removable bristles, use to clean all upholstered furniture such as sofas, chairs, and mattresses.



## **Crevice Tool**

Use in narrow spaces, nooks and crannies, such as heating ducts, between sofa cushions, and between window panes.



## **Floor Brush**

For use on all types of flooring: hardwood, ceramic or even small carpets.



## **Carpet Brush (optional)**

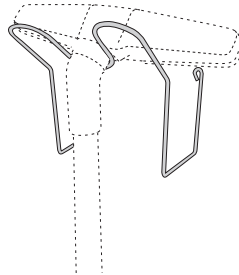
Specially designed for small carpets and area rugs, it cleans down deep.



# CYCLO VAC ATTACHMENTS

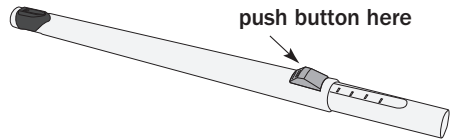
## **Hose Holder**

In addition to conveniently holding your hose, it's specially designed to allow the storage of your floor brush on the telescopic wand, without crushing the brush bristles.



## **Telescopic Wand**

It's easily adjusted to the desired height. Simply depress the button, slide the wand to the desired length, and release the button for it to lock into position. Convenient button-lock mechanisms prevent the wand from slipping off the hose handle.



## **Attachment Holder**

Made of durable vinyl, it conveniently holds all your accessories. Hang it on your hose holder, to keep all accessories at hand.



# MOTOR

Please note that **CycloVac motors do not require lubrication**. Each motor contains two carbon brushes which will wear normally, and may eventually require replacement. For warranty purposes, this should be done by an authorized service center. Brush life is affected by the number of hours used, frequency of start-ups and shut-downs, humidity, altitude, and temperature. In order to avoid damage to the motor itself, brushes should be replaced before they are completely worn out. We therefore recommend that you have your unit and motors inspected by a service center every 5-6 years.

## DIRT RECEPTACLE (EXCEPT E100 MODEL)

Occasional maintenance of the dirt receptacle is necessary to ensure constant, lasting performance. We recommend that it be emptied at least every season, depending on frequency of use. To empty the dust receptacle, first disconnect your vacuum cleaner from its power source. Then release the two clamps, lower and empty the recipient, then replace it and seal by refastening the metal clamps.

## DISPOSABLE BAG & FILTER (E100 MODEL ONLY)

Change the bag when the one in place is full. Frequency will depend on the use of the unit.

Line-up the notches in the bag collar with the tabs on adaptor (**figure 17**). Insert the bag as far as the retention ring, to ensure airtightness.

The disc-shaped filter (**figure 18**), located between the dust bag and the motor, should be changed once for every three bags (45 hours of use), or more often as needed.

**Use only genuine CycloVac replacement bags. Failure to do so could void the warranty on your vacuum unit.**

Type 3 Bag  
Part Number: TDSAC43C

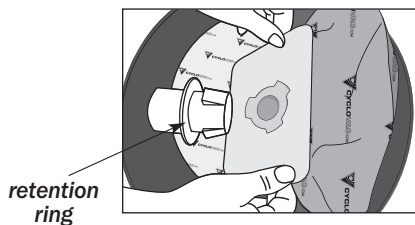


figure 17

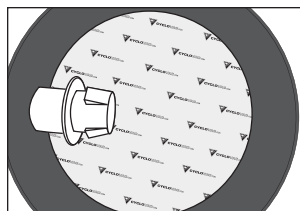


figure 18



# FILTERS

(EXCEPT E 100 MODEL)

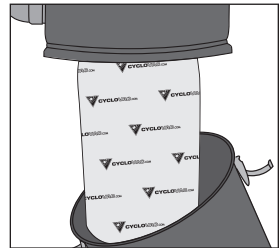
We recommend regular maintenance of the filtration system, in order to ensure your central vacuum's maximum performance.

Your CycloVac central vacuum is equipped with two filters. An anti-clogging filter (thin fabric) stops the larger particles, and a Cyclofiltre (thick fabric) catches the microscopic particles and is treated with Ultra-Fresh\* to prevent the growth of mold, fungus and bacteria. Both filters are washable in cold water (no bleach). Dry at low temperature.

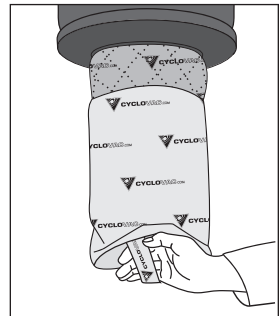
To remove the filters, first remove the dust receptacle (**figure 19**), then use the straps at the base of the filters to withdraw them (**figure 20**). We recommend that you clean the anti-clogging filter (thin fabric) every time you empty the dust receptacle. You may either shake it out, or wash it. The Cyclofiltre (thick fabric) should be cleaned after four anticlogging filter cleanings, or approximately once a year.

It is important that both filters be completely dry before they are reinstalled. They should be carefully installed in the support grooves (**figure 21**) on the filter frame to ensure adequate protection for the motor. Install the Cyclofiltre (thick fabric) first, and the anticlogging filter (thin fabric) over it.

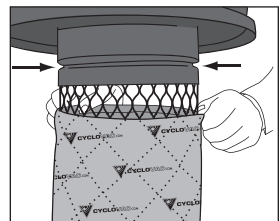
Before replacing the filters, inspect them for tears or punctures. Do not reinstall damaged filters.



**figure 19**



**figure 20**



**figure 21**

\*Ultra-Fresh is a trademark of Thomson Research Associates.

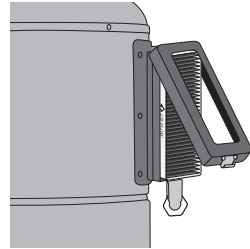
# CARBON DUST FILTER (PATENT PENDING)

(E300 AND DL300 ONLY)

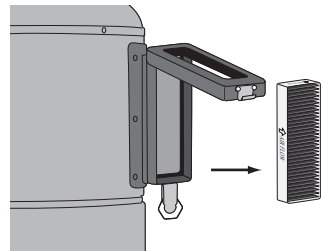
We recommend that you change this filter once for every three maintenances of the dirt receptacle (see page 26). For the DL300, the integrated monitor will indicate when to change this filter. These indications are provided by an electronic timing board, only as a reference guide.

To do so:

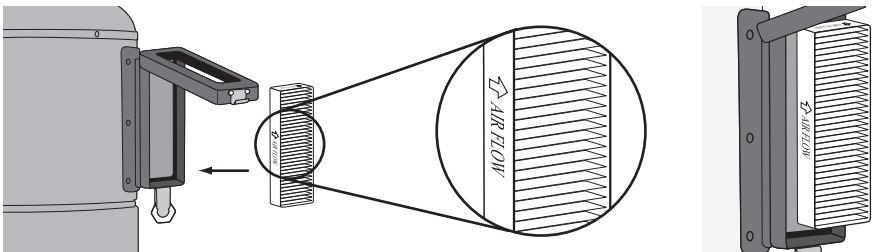
1. Unlatch the opening on the carbon filter case and gently flip it upward (**figure 22**).
2. Remove the used filter, and discard (**figure 23**).
3. Insert the new filter. When doing so, please ensure that the arrow printed on the filter itself points outwards (**figure 24**).
4. Close casing opening, and latch.



**figure 22**



**figure 23**



**figure 24**

# GENERAL INFORMATION

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If the vacuum unit does not work, check the fuse or breaker on the unit and/or in the electrical panel in your home, and replace any defective part(s) as deemed necessary. Please verify that the unit has been installed properly, according to the instructions in this manual.

Your vacuum cleaning system is designed to collect everyday dry matter (dust). It is approved by authorized testing agencies for dry use only. Do not use on wet surfaces.

Should you accidentally vacuum liquids, immediately unplug the unit from the electric outlet, then empty and wipe the dust recipient with a dry cloth. Then operate the system from the vacuum inlet through which you vacuumed the liquid, in order to eliminate all moisture in the piping system.

We strongly recommend against vacuuming abrasive materials such as cement, plaster and gyproc dust. This fine dust could work its way into the motor, causing considerable damage. Should you do so inadvertently, immediately clean the filters and, as a precautionary measure, contact your authorized service center to determine the extent of the damage to the unit.

***Remember that in order for your warranty to remain valid, maintenance of the motor and repairs to the unit itself must be carried out by an authorized service center, using original CycloVac or Trovac parts.***

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
<p><b>Decrease in suction strength</b></p>	<p>Dirt recipient / Bag is full</p>	<p>Empty dirt recipient / change bag (see page 25).</p>
	<p>Dirt recipient is not properly attached</p>	<p>Check clamps holding dirt recipient, to make sure they are tight, and dirt recipient is aligned.</p>
	<p>Filters need cleaning / replacing</p>	<p>Remove, shake and/or wash filters or replace them (depending on model) before reinstalling them in the unit (see page 26).</p>
	<p>Motor guard screen is blocked</p>	<p>Remove filters, and check the guard screen (which separates the motor from the filtration compartment) for blockage. Ensure filters are always properly installed, to prevent this problem from happening again.</p>
	<p>Open vacuum inlet</p>	<p>Close all vacuum inlets not in use.</p>
	<p>Exhaust line is clogged</p>	<p>Verify that no object is blocking the exhaust.</p>

# TROUBLESHOOTING

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>CORRECTIVE ACTION</b>
<b>Decrease in suction strength (cont.)</b>	Blocked hose	Plug the handle end of the hose into the suction inlet, thus reversing the suction in the hose. Cover the gap around the handle, to ensure suitable suction strength, and ensure contact with inlet contacts to start the unit. This should clear the hose.
	Obstruction in the piping system	Remove the screw from the air intake connector, to free the central vacuum unit from the piping system (see figure 3 on page 8). Start the unit by plugging the hose into a vacuum inlet. By placing your extended hand over the air intake opening on the unit, check the suction strength on the unit itself. If suction strength is normal, the obstruction is in the piping system. If suction strength is diminished or completely absent, have the unit checked by an authorized service center.

**If none of these suggestions restore suction strength, contact your authorized service center.**

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
<b>Vacuum will not start</b>	The electrical power is not connected properly	Ensure that the power cord is plugged into a dedicated grounded electrical outlet, according to specifications on pages 13 and 14.
	Low voltage wire not connected properly	Verify the low voltage wires, make sure they are properly inserted into the low voltage inlet, as per instructions on page 15.
	Faulty vacuum inlet	Start the vacuum unit from other inlets in your home, to identify the defective inlet.
	Unit circuit breaker is off	Press the reset button to reset the unit circuit breaker. If unit restarts and automatically shuts off shortly after, contact an authorized service center.
	In-house circuit breaker is off	Reset the circuit breaker in your electrical panel. Verify that your central vacuum unit is connected on a dedicated grounded circuit (see pages 13 and 14).
	Defective on/off hose	Turn the hose ¼ turn in the vacuum inlet. If unit starts, have the vacuum hose checked by a certified service center.

# TROUBLESHOOTING

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>CORRECTIVE ACTION</b>
<b>Vacuum will not stop</b>	Hose improperly inserted into vacuum inlet	Ensure that the hose end is properly placed in the vacuum inlet: the tab on the hose should fit into the slots on the inlet, to ensure adequate contacts for the hose switch to function (see page 18).
	Defective on/off hose	If the hose is properly placed in the vacuum inlet, and the unit continues running despite the fact that the hose switch is in the “off” position, have the hose checked by a service center.
	Low voltage wire not connected properly	While vacuum is on, unplug low voltage wires from unit. If vacuum stops, there’s a faulty low voltage wire. Contact your installer or authorized service center.

# WARRANTY INFORMATION

## **LIMITED LIFETIME WARRANTY**

Your CycloVac vacuum system is protected by a lifetime warranty. We guarantee that the unit canister will be exempt of any material or manufacturing defect. This warranty is valid from the date of purchase, for as long as you are the original owner, and the system remains at its original place of installation.

The motors and electrical components of both E and DL series are entirely guaranteed for a period of 5 years. As for our DL series, in addition to the 5 year warranty, the motors and electrical components are guaranteed at 50 % for an additional 5 year period. Our authorized service center will repair or replace (at CycloVac's discretion) the defective part or parts, free of labor costs, for a period of 5 years. For the DL series, labor costs are covered at 50% for an additional 5 years.

### **CycloVac Warranty Motors and Electrical Components**

<b>MODEL</b>	<b>YEAR</b>	<b>PARTS</b>	<b>LABOR</b>
<b>E Series</b>	1 to 5	100 %	100 %
<b>DL Series</b>	1 to 5	100 %	100 %
	6 to 10	50 %	50 %

In order to maintain your warranty, all repairs must be made by an authorized CycloVac service center, with original CycloVac or Trovac parts. Failure to do so could void the warranty.

This warranty excludes normal wear and tear of certain parts such as filters, damages caused (according to CycloVac) by abusive use (ex.: drywall dust, water, etc.), commercial use, the lack of appropriate maintenance, inadequate installation, negligence, natural disasters, accidents, and acts of God.

## **ONE YEAR SATISFACTION GUARANTEE**

We are certain you'll be completely satisfied with your CycloVac central vacuum system. For one year following the date of purchase, if the vacuum unit does not meet your expectations, return it to your local CycloVac service center for a complete refund or credit towards the purchase of another CycloVac model. This warranty applies only to the vacuum power unit.



# WARRANTY INFORMATION

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## **THREE YEAR WARRANTY ON CYCLOVAC RECOMMENDED\* ATTACHMENTS**

All Cyclo Vac recommended attachments\* are guaranteed for three years, subject to certain conditions. If during this three year period, an accessory presents a manufacturing defect, return it to the nearest authorized CycloVac service center along with a copy of your invoice (clearly indicating the attachments purchased), and we will repair or replace the part according to the conditions of the warranty. This warranty does not cover normal wear and tear of components such as: belts, brushes, rollers and their components, nor abusive use. It is valid only for normal domestic use.

\*Your Cyclo Vac recommended attachments are clearly identified by a Cyclo Vac logo. Any other attachment, even if purchased at a Cyclo Vac sales center at the same time as your power unit, is not covered by the 3 year CycloVac warranty.

This warranty is valid for domestic use only. This warranty is not a modification but an addition to warranties required by law. **Any claim relative to this warranty must be accompanied by the original invoice.** Any changes or modifications made to the product may invalidate this warranty. Transportation and service calls are excluded . This warranty is non transferable.

Keep all payment records (bill of sale, delivery slip). The date on these records establishes the warranty period. Should warranty service be required, you must show proof of purchase. If proof of purchase cannot be supplied, the warranty period will be determined from the date of manufacture of the product.

Cyclo Vac shall not be held responsible for any consequential, incidental, or special damages arising from the use of this central vacuum.

# WEEE DIRECTIVE

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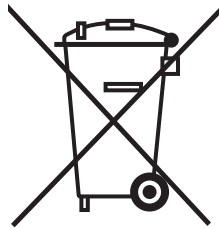
## Important Environmental Information – European Economic Area only

This appliance has been assessed in accordance with the European Parliament Directive on Waste Electrical and Electronic Equipment, usually referred to as the WEEE Directive.

The WEEE Directive requires that the appliance be disposed of at the end of its useful life in an environmentally responsible manner. Parts and materials should be re-used or re-cycled in order that the use of new resources and amount of waste going for landfill can be minimised.

The WEEE Directive stipulates that the supplier should collect the used item without cost to you. Please inform the supplier of your wish to have the old appliance collected when ordering the replacement.

If you wish to dispose of the appliance yourself, do not mix it with unsorted municipal waste. The crossed-out wheeled bin symbol on the unit label (**figure 25**) indicates this requirement. You must ensure that the appliance is disposed of at an authorised treatment facility. Details can be obtained from your local council.



**figure 25**

# CYCLOVAC



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